

# Service Brief

## POS SYSTEM

We deliver complete POS systems for restaurants, cafés, and retail shops, including hardware installation, full software configuration, security setup, and supporting services such as kitchen order ticket system integration, online menu website, and digital signage displays, all deployed as a single, fully operational system.

### ► What is a POS?

A Point of Sale (POS) system is the central platform used to process sales, manage orders, handle payments, and track business operations in real time.

### ► What is KOT?

KOT means Kitchen Order Ticket. It is the system that receives orders from the cashier and sends them instantly to the kitchen workflow.

Our cashier-to-KOT integration shows each order with timestamps and tracks it through clear states: New, Due, and Late. This gives staff full visibility on order timing and helps managers spot bottlenecks before service quality drops.

### ► What does our POS system setup include?

All packages include a complete POS system setup with the following features:

- ✓ POS software installation and configuration
- ✓ Staff and user access management
- ✓ Access to management dashboard with advanced sales reports
- ✓ System setup, testing, and validation
- ✓ Full menu item setup with costing
- ✓ Shift management configuration
- ✓ Mobile application access showing daily sales and performance trends

### ► What packages do we offer?

Below is a collection of the three main POS service packs we offer:

## Starter Pack

# 20,000 EGP

Designed for businesses requiring just a reliable, fully operational POS system with no additional system integrations.

### Included

- ✓ Advanced and modern cloud-based POS software
- ✓ Full Cashier POS System Setup
- ✓ One-time fee - no monthly subscriptions
- ✓ Staff training session
- ✓ Two months of post-deployment support

### Optional Hardware Add-on

- ✓ POS terminal
- ✓ Cash drawer
- ✓ Thermal receipt printer

**Hardware Cost: 9,900++ EGP**

## Core Pack

# 29,000 EGP

Designed for businesses requiring integrated kitchen operations with their POS system.

### Additional Inclusions

- ✓ Includes everything in the Starter Pack
- ✓ Kitchen Order Ticket (KOT) system integration
- ✓ Extended staff training
- ✓ Three months of post-deployment support

### Optional Hardware Add-on

- ✓ POS terminal
- ✓ Cash drawer
- ✓ Thermal receipt printer
- ✓ Tablet

Hardware Cost: **12,900++ EGP**

## Domination Pack

# 39,000 EGP

Offers a complete operational setup with advanced visibility and control.

### Additional Inclusions

- ✓ Includes everything in the Core Pack
- ✓ Digital signage display setup
- ✓ Inventory Management Application
- ✓ Advanced staff training
- ✓ Three months of post-deployment support

### Optional Hardware Add-on

- ✓ POS terminal
- ✓ Cash drawer
- ✓ Thermal receipt printer
- ✓ Tablet
- ✓ Required TV units

**Hardware Cost: 15,000++ EGP**